

Terms and Conditions

Effective Date: 20/12/2024

Welcome to Yaash Medix. These Terms and Conditions ("Terms") govern your access to and use of the services and products provided by Yaash Medix ("Company," "we," "our," or "us"). By accessing or using our services, you agree to be bound by these Terms. If you do not agree, please refrain from using our services.

1. Definitions

1.1. **Client:** Refers to any individual or entity purchasing or using the products or services offered by Yaash Medix.

1.2. **Products:** Refers to all medical equipment, supplies, or goods provided by Yaash Medix.

1.3. **Services:** Refers to all repair, maintenance, installation, consultation, or any other services offered by Yaash Medix.

2. Scope of Services

2.1. **Sales:** Yaash Medix provides a wide range of medical products for purchase.

2.2. **Service:** Includes installation, maintenance, repair, and consultation related to the medical products we offer.

2.3. **Custom Orders:** For custom or specialized orders, clients may need to provide detailed specifications. Additional charges and timelines may apply.

3. Orders and Payment

3.1. **Order Acceptance:** Orders are subject to acceptance by Yaash Medix. We reserve the right to refuse or cancel any order at our discretion.

3.2. **Pricing:** All prices are listed in Indian Rupees and are subject to change without prior notice. Taxes, shipping, and other charges will be specified during the checkout process.

3.3. **Payment Terms:** Payments must be made in full before product delivery or service execution unless otherwise agreed upon. Accepted payment methods include Mobile banking, UPI payments, Cheque and cash.

4. Delivery and Installation

4.1. **Shipping and Delivery:** Delivery timelines are estimates and subject to change.

Yaash Medix is not liable for delays caused by external factors.

4.2. **Installation Services:** If installation is included, the client must ensure the site is prepared and accessible for our technicians. Additional charges may apply for delays caused by site unpreparedness.

5. Warranty and Returns

5.1. **Product Warranty:** Products sold by Yaash Medix may come with a manufacturer's warranty. Details will be provided at the time of purchase.

5.2. **Service Warranty:** Services performed by Yaash Medix are warranted for a period of one year subject to proper usage and maintenance.

5.3. **Returns and Refunds:** Products may be returned within 4 days of purchase in unused condition with original packaging. Refunds are subject to inspection and approval.

6. Client Responsibilities

6.1. **Accurate Information:** Clients must provide accurate and complete information for orders and service requests.

6.2. **Usage and Maintenance:** Clients must use and maintain products in accordance with the provided instructions and guidelines.

6.3. **Access for Services:** Clients must provide safe and timely access for service personnel.

7. Limitation of Liability

Yaash Medix is not liable for:

7.1. **Indirect Damages:** Loss of profits, data, or any incidental or consequential damages arising from the use of our products or services.

7.2. **Force Majeure:** Delays or failures caused by events beyond our control, including but not limited to natural disasters, strikes, or governmental actions.

8. Confidentiality

Yaash Medix respects client confidentiality and agrees to handle all client information in compliance with applicable privacy laws.

9. Amendments

Yaash Medix reserves the right to amend these Terms at any time. Clients will be notified of significant changes, and continued use of our services implies acceptance of the revised Terms.

Contact Us

For questions or concerns regarding these Terms, please contact us at:

Yaash Medix

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